



Hidalgo County

Annual Delinquent Tax Collection Report
July 1, 2019—June 30, 2020

Delinquent Tax Collection Process



Pre-Litigation Activities July 2019-June 2020

9 Demand Mailings
145,926 Statements



Incoming/Outgoing Calls
71,297



**Compassionate Letters
Sent to Taxpayer**

Property Inspections
6,298



Taxpayer Walk-Ins
8,936



Pre-Litigation Activities July 2019-June 2020

9 Demand Mailings
145,926 Statements



Incoming/Outgoing Calls
71,297



**COVID 19 Property
Inspections**

Property Inspections
6,298



Taxpayer Walk-Ins
8,936



Pre-Litigation Activities July 2019-June 2020

9 Demand Mailings
145,926 Statements



Incoming/Outgoing Calls
71,297



**777 Accounts Coded
Financially affected by
COVID 19**

Property Inspections
6,298



Taxpayer Walk-Ins
8,936



Pre-Litigation Activities July 2019-June 2020

9 Demand Mailings
145,926 Statements



Incoming/Outgoing Calls
71,297



Property Inspections
6,298



Taxpayer Walk-Ins
8,936



Pre-Litigation Activities July 2019-June 2020

9 Demand Mailings
145,926 Statements



Incoming/Outgoing Calls
71,297



\$9,084,377
Base Collections

Property Inspections
6,298



Taxpayer Walk-Ins
8,936



Source: Hidalgo County Tax Office Records
*Base Tax Only

Litigation Activities July 2019-June 2020

1,233 Lawsuits Filed
\$2,299,765



677 Judgments Taken
\$1,678,650



\$12,371,462
***Total Collections**

1,014 Lawsuits Disposed
\$1,895,093



77 Tax Warrants
\$454,729



Tax Sale/Resale Program



Tax Sale/Resale Program



The Changing Landscape of Tax Collections

New
Exemptions
& Deferrals

Increased
Current
Collections

Requires:

Monitoring Trends
Innovating Outreach
Adapting Collection Program
Complying with Emergency
Orders

Increased
Exemptions
& Deferrals

Increased
Corporate
Refunds

The Changing Landscape of Tax Collections

New
Exemptions
& Deferrals

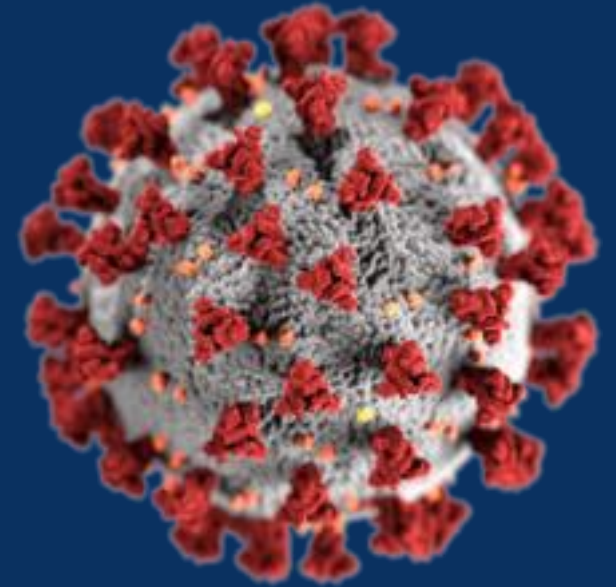
Increased
Current
Collections

Collection Program:

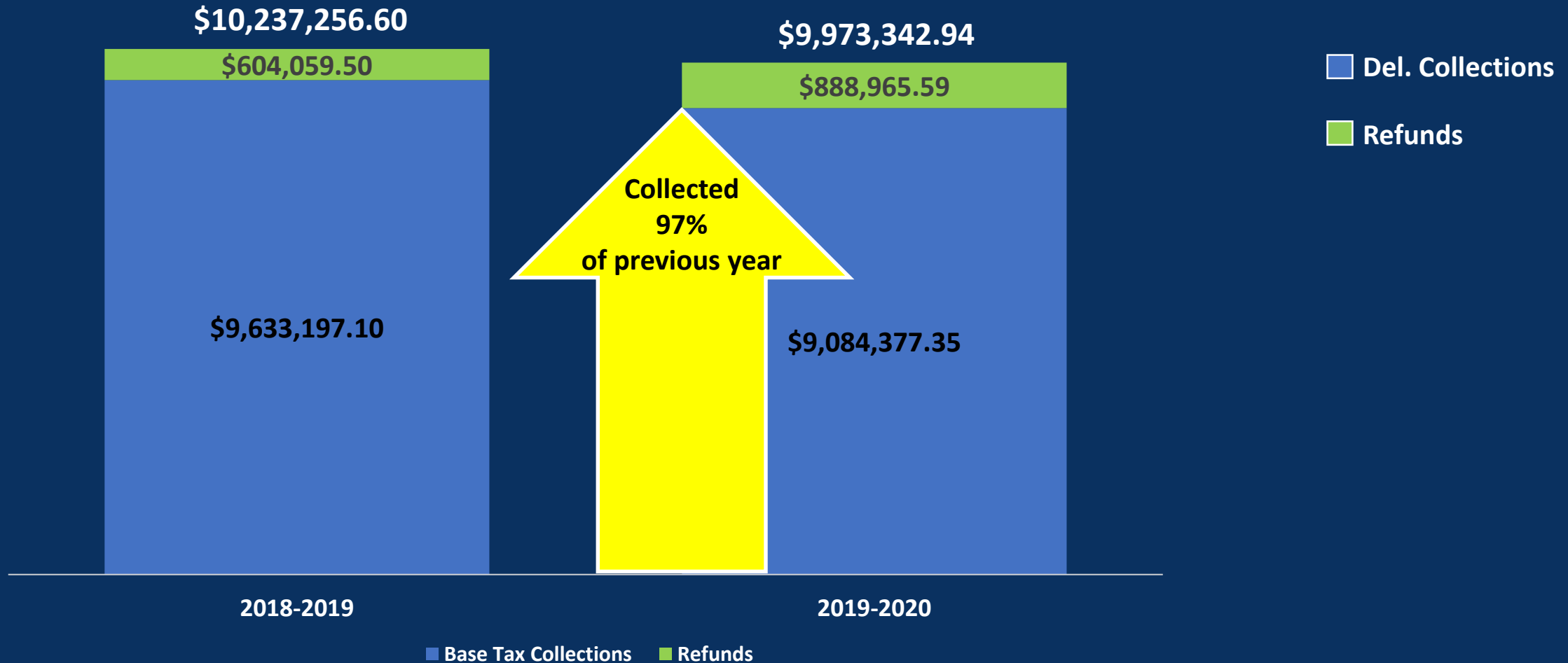
Fewer Judgments
Modified Tax Sale Program
Targeted Litigation
Compassionate Contact

Increased
Exemptions
& Deferrals

Increased
Corporate
Refunds



2-Year Comparison



Payment Centers

Precinct 1

708 E. Edinburg Ave.
Suite B
Elsa, Texas

Precinct 2

400 N. McColl Road
McAllen, Texas

Precinct 3

1518 N. Conway
Mission, Texas

Precinct 4

1512 S. Lone Star Way
Edinburg, Texas



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